

Privacy Policy

Version 0.1 (draft) · Republic of Azerbaijan

DRAFT VERSION. This text describes the product's current functionality and will be replaced by a final edition after legal review.

1. What we collect

At registration: first and last name, phone number, date of birth, city and district, and how you heard about the platform.

Optionally: profile photo, email address, a short bio.

While using the platform: listings and their photos, rental requests, chat messages, reviews and ratings.

Technical data: IP address, device and browser type, interface language, request timestamps.

2. Why we use it

To create and maintain your account and give you access to platform features.

To display listings, power search and connect renters with owners.

To send notifications about requests and statuses, including via WhatsApp.

To maintain safety, handle complaints and prevent abuse.

Information about how you heard of us is used in aggregate to evaluate acquisition channels.

3. Who we share it with

Other users — only as needed for a transaction: name, profile photo, city, rating and reviews. Your phone number becomes visible to the other party after a request is confirmed.

Technical service providers: hosting and file storage, message delivery. They act on our instructions.

Public authorities — only where expressly required by law.

We do not sell personal data and do not share it for third-party advertising.

4. Where and how long data is stored

Data is stored on servers located in the European Union, which constitutes a cross-border transfer. We apply measures to protect it.

Account data is kept while the account is active. After deletion it is erased or anonymised, except where we are required by law to retain it.

Verification codes are deleted automatically once they expire.

5. Your rights

You may access your data, correct it, export it and request deletion of your account.

You may withdraw consent to marketing messages at any time — this does not affect notifications necessary to operate the service.

To exercise these rights use the profile section or the contact details published on rentoo.az.

6. Changes

We may update this policy. We will announce material changes on the site or in the app.