

Terms and Conditions

Version 0.1 (draft) · Republic of Azerbaijan

DRAFT VERSION. This text describes the product's current functionality and will be replaced by a final edition after legal review.

1. General

Rentoo is an online platform that helps owners of items and people looking to rent them find each other. The platform provides a listings storefront, search, communication tools and a reputation system.

Rentoo does not own the listed items, does not act as a lender and is not a party to the rental agreement between users.

By signing up you confirm that you are at least 18 years old and that the data you provide is accurate.

2. Account

Access to platform features requires registration with phone number verification.

You are responsible for keeping your account secure and for actions taken under it.

You may delete your account at any time in the profile section. Some data may be retained longer where required by law.

3. Listings

By posting a listing you confirm that you own the item or have the legal right to rent it out.

Descriptions and photos must be accurate. Photos must be taken by you and show the actual item.

Prohibited: weapons, narcotic and psychotropic substances, restricted goods, counterfeits, identity documents and bank cards, animals, and items intended for unlawful activity.

4. Arrangements between users

Rental terms, price, dates, handover and return locations are agreed between users directly.

At this stage settlement between users happens directly and outside the platform. Rentoo does not accept payments, does not hold funds and does not act as a payment intermediary.

Responsibility for the condition of the item, its handover and its return lies with the parties to the rental agreement.

5. Communication and reviews

Users communicate through the built-in chat. Messages are stored and may be used when reviewing complaints.

A review must be based on a real experience. Insults, threats and knowingly false statements are prohibited.

The platform may remove any listing, review or message that breaches these terms.

6. Platform liability

Rentoo provides the technical means to publish listings and communicate; it does not guarantee that a transaction will occur, that users will act in good faith, or that property will be kept safe.

The platform is not liable for losses arising from the acts or omissions of users.

In case of a dispute the platform may provide organisational assistance, including sharing information it holds.

7. Changes and contact

The platform may amend these terms. Users are notified of material changes, and continued use constitutes acceptance of the new version.

For questions about the platform, use the contact details published on rentoo.az.